

An Approach of Network Analysis Enhancing Knowledge Extraction in Thai Newspapers Contexts

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Abstract— Reading online newspapers can update us to understand the current situation, and these electronic media also support us in gaining new knowledge in various domains. However, each reader has obstacles on which influence understanding the contexts of newspapers. Different terminologies and their relations in the newspapers cause misunderstandings and ambiguous semantics. This research aims to address problems in a multidisciplinary context. The research presents a network analysis approach that extracts terminologies and represents the relationship among domain concepts in multidisciplinary contexts. A case study demonstrates different concepts in Thai newspapers contexts and visualizes them as a network. The experiment result of the research approach is discussed in identifying ambiguous concepts and their relationships across different domains.

Index Terms— *Network Analysis, Visualization, Natural Language Processing, Multidisciplinary Knowledge.*

I. INTRODUCTION

READING online newspapers can modernize us to understand the current situation, and these electronic media also support us in gaining new knowledge in several domains. Interpretations of newspapers require different knowledge focusing on the contexts and the relations between domain knowledge.

However, each reader may have obstacles to comprehend the point of the news, misled by words used from different domains. Different terminologies and their relations in the newspapers cause misunderstandings and ambiguous semantics.

Several multidisciplinary research studies have been published and their research approaches contributed to this problematical solving in a multidisciplinary context (Bernard & Anita, 2006). Textual analysis approaches based on a network perspective should be reviewed to clarify miscommunications through the distinct perspectives to manifest the inter-relationship among texts (Aviv et al., 2003; Chaudhry & Higgins, 2003; Daems et al., 2014; Hecking & Hoppe, 2015).

This research aims to address problems in a multidisciplinary context. The research presents the approach of network analysis for extracting terminologies and represents the relationship among domain concepts with multidisciplinary contexts existing in the online newspapers in Thai. By discerning domain-specific terms from the common ones, it is now much easier to visually identify the domains of knowledge and emphasize niche terms in the text. Furthermore, conceptual metaphors, used unconsciously and

embedded in Thai language, have been unveiled.

The rest of the paper is organized as follows: Section II explains the research background of domain knowledge in multidisciplinary contexts and related works for network analysis for knowledge extraction. Section III, next, introduces knowledge extraction based on an approach of network analysis, and a network perspective for contexts analysis. An empirical study is taking question and answers contexts from the LCA domain into account in discovering cross-disciplinary concepts. Section IV elaborates our case study, in which different concepts in the newspaper context are extracted, and discusses the experiment results in identifying ambiguous concepts and their relationships across different domains. Section V concludes the main contributions and gives an outlook on further work.

II. BACKGROUND AND RELATED WORKS

A. Domain Knowledge in Multidisciplinary Contexts

Multidisciplinary connects the knowledge from various domains, to explain multiple related meanings which share the same concept boundary (Bernard & Anita, 2006).

Multidisciplinary knowledge refers to a situation in which domain experts intend to explain the common terms' meaning by their own expertise. At the same time, those common terms may be interpreted in different senses but sharing the same concept boundary.

However, the different senses and understandings may lead to miscommunication among distinct domain experts, and may become an obstacle when collaborating and sharing knowledge.

Disruption in information technology has caused newspapers experiencing a significant decline. Relating to the advent of internet, not only the printed news having been challenged, but the readers' knowledge acquisition has been changed as well. Regarding multidisciplinary, keywords from different specific domains are commonly included in the same news article, causing a cognitive road bump in knowledge acquisition. Detecting these keywords along with

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their domains in advance helps the readers understand the domain context quicker, and ultimately leverage the text’s understandability.

As illustrated in Fig. 1, An online newspaper has four typical components: (1) links or uniform resource locator, commonly known as URL, (2) headline, (3) publisher information consisting of publisher’s name, date of issue and specific domain, and (4) news content composed of lead, body, and tail.

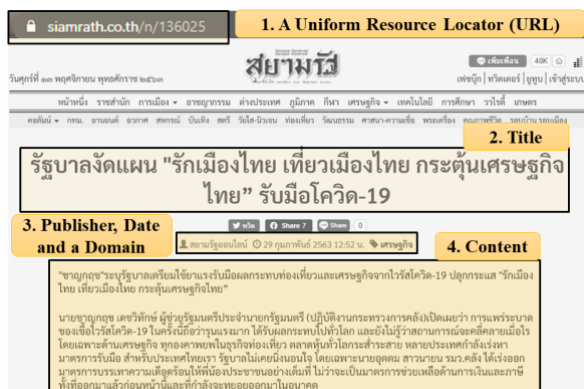


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B. Network Analysis for Knowledge Extraction

To manifest the inter-relationship among texts, some textual analysis approaches based on a network perspective should be reviewed to clarify miscommunications through the distinct perspectives.

This work relies on a text mining approach to analyze contexts in the online news. A ‘bags of words’ approach of Blei (Blei, 2012) is one of the approved methods which based on probabilistic topic models. *Network-Text Analysis (NTA)* is an approach which extracts the concepts from texts considering the position of words and generates model of knowledge as a concepts’ network (Carley et al., 2013). The meta-matrix (Diesner & Carley, 2005), distinguishing categories of synonymous words, introduces ontological categories to the analysis. The relations between concepts are introduced when corresponding words appear within certain proximity in the normalized text. The resulting networks or graphs could be specialized according to the categories of the meta-matrix. Through this way, concepts and knowledge-with-relation figure a semantic network or concept map as described by Novak et al. (Novak & Cañas, 2008). Similar approaches of using *knowledge graphs (KG)* have been described by Popping (Popping, 2003). In the analysis of collaborative learning interactions, such representations have been used to trace the development of knowledge in learners (Engelmann et al., 2009; Engelmann & Hesse, 2010; Schreiber & Engelmann, 2010). Since combining text mining with a networked representation of knowledge which incorporating ontological categories corresponding to multidisciplinary perspective in distinct domains, the NTA approach has been selected in this work.

As illustrated in Table I, our approach has been determined by considering the following criteria: (1) related work, (2) usage, (3) information source, and (4) multidisciplinary.

Related works are elaborated in the following explanation to figure out the uniqueness of this paper.

TABLE I
RELATED WORKS BASED AN APPROACH OF NETWORK-TEXT ANALYSIS

| Related Work | Information Source | Multidisciplinary |
|--------------------------|--------------------|--|
| Aviv et al., 2003 | Discussion Forum | Education |
| Chaudhry & Higgins, 2003 | Discussion Forum | Education |
| Daems et al., 2014 | Discussion Forum | Education |
| Hecking & Hoppe, 2015 | Discussion Forum | Education |
| Takhom et al., 2020 | Discussion Forum | Sustainable Development |
| This research study | Newspapers | Social, Politic, Sport, Economic, Environment, Culture, Education, Finance |

Firstly, a source of information, Aviv et al. analyzed the information features in academic domain. Their findings manifest the benefit of a formal structure and closed-forum reaching high efficiency of students’ critical thinking.

Next, based on the utilization of a discussion forum, Chaudhry et al. (Chaudhry & Higgins, 2003) discovered the nature of multidisciplinary in sources of information from academic websites from various countries. Each curriculum having subtopics crossed to other curriculums has been found. The conclusion mentioned the issue of sharing knowledge for designing a new curriculum. The limitation of information volume causes ambiguity of topic sharing. Through the designing and development of a multidisciplinary paradigm, the contexts have been shared within those works.

Consequently, an analytical approach to the text network has been reviewed. Many works have been overcome those limitations, especially in an academic research field. The NTA approach has been employed in the following. Daem et al. (Daems et al., 2014) presented an analytical process of finding cross-relation between texts through collaborative activities of student’s text editing. Afterwards, Hecking et al. (Hecking & Hoppe, 2015) granted the utilization of the NTA approach to present the contributors in collaborative writing scenarios. As the aforementioned benefits, sources of information possess many features to be extracted before developing a supporting tool, especially knowledge construction systems.

C. Multidisciplinary in Newspaper Articles

In this work, our approach assumes the selected method could discover the ambiguous parts of information sharing through discovering of concepts and relation-in-between. The result of discovering concepts is exploited in a process of knowledge extraction based on a technique of Text Mining as the NTA approach. This work relies on many approaches in the following related works.

First, Rajman et al (Rajman & Besançon, 1998) utilized Text Mining techniques to discover two examples of information has been automatically extracted from text collections: probabilistic associations of key-words and prototypical document instances.

Next, Alani et al (Alani et al., 2003) used the knowledge extraction tool to search the online documents and to extracts knowledge matching the given classification structure. Afterwards, they provided knowledge in a machine-readable

format which automatically being maintained in a *knowledge base (KB)*. Knowledge extraction is further enhanced using a lexicon-based term expansion mechanism that provides extended ontology terminology.

Recently, Savova et al (Savova et al., 2010) built and evaluated an open-source NLP system for information extraction from electronic medical record clinical free-text, the *clinical Text Analysis and Knowledge Extraction System (cTAKES)*. Its components, specifically trained for the clinical domain, create rich linguistic and semantic annotations. The cTAKES annotations are the foundation for methods and modules for higher-level semantic processing of clinical free.

Therefore, the research approach in this paper intends to discover the multidisciplinary of newspaper contexts through the NTA approach. The research challenge is to extract knowledge from Thai online-newspapers, which may contain information leading the possibility of misunderstandings. Moreover, the essential dimension of this research is the ambiguity of information sharing, where different domains manifest a certain degree of unpredictability and some perspectives of ambiguity. This problem has been considered as a kind of communication, which is a significant obstacle to comprehend the multi-domain key-phrases existing in newspaper contexts.

D. Natural Language Processing for Thai

For the *preprocessing* on Thai language, common state of technology and research progress on the Thai language processing (Sornlertlamvanich, Potipiti, Wutiw WATCHAI, et al., 2000; Tapsai et al., 2019, 2020) narrates the Thai characteristics and the approaches to deal with the difficulties in each processing task.

Unlike English including other languages with word boundaries, neither word nor sentence boundary have been clearly indicated in Thai language. In many cases, Thai words are implicitly recognized and fluctuated depending on the individual judgement. This causes difficulties on the Thai language processing.

Word and Sentence Segmentation, the problem of word identification and segmentation has to be performed. For the most part, the Thai language processing relies on manually handcrafted dictionaries (Sornlertlamvanich, Potipiti, & Charoenporn, 2000), which encounter the inconsistencies in defining word-units and limitation in the quantity. For word segmentation, the longest matching, maximal matching and probabilistic segmentation had been applied in the early research. Conversely, these approaches have some limitations dealing with unknown words. Some word segmentation with advanced-techniques occupied in many language features: context words, parts of speech, collocations and semantics (Kawtrakul, 1997; Meknavin et al., 1997). At the same time, the trigram model was adopted to increase accuracy on sentence segmentation.

As the complexity of Thai language, the Thai NLP had been slowly developed until the advent of AI FOR THAI in 2019 (National Electronics and Computer Technology, 2021), a hub of the Thai NLP and AI research dissemination for developers and general users to create any application for the real-world business usage. In the hub, it consists of basic NLP, such as Thai text and speech processing, including image processing. Also, a Thai-English machine-readable

dictionary and corpus, a Thai OCR and plagiarism, a Thai Q/A and speech database, are available (Tapsai et al., 2019, 2020).

III. KNOWLEDGE EXTRACTION BASED ON AN APPROACH OF NETWORK ANALYSIS

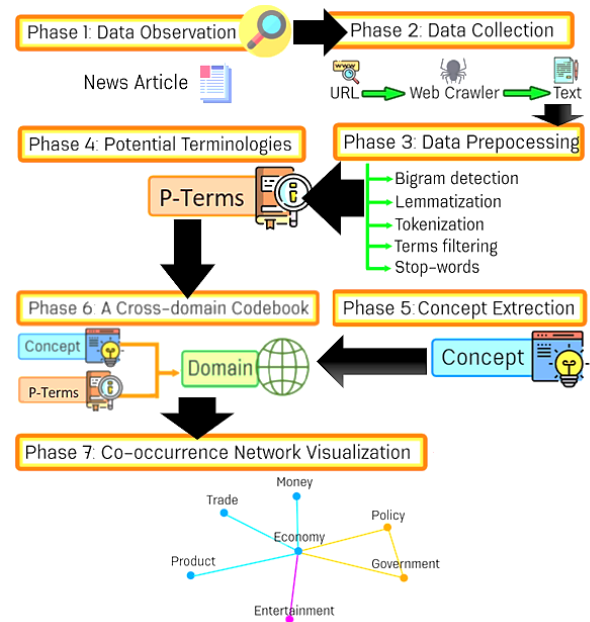


Fig. 2 Seven phases in a procedure workflow based on Network-Text Analysis (NTA) (Daems et al., 2014; Diesner & Carley, 2004; Takhom et al., 2017).

To discover cross-disciplinary concepts, we follow the NTA experiment practice (Diesner & Carley, 2004) as described in Fig. 2.

A. Phase 1: Data observation

We identify available sources of knowledge and observe various sources of knowledge along with suitable tools for data manipulation (Bird et al., 2009).

B. Phase 2: Data collection

We collect data from selected sources of knowledge.

C. Phase 3: Data preprocessing

To prepare data in textual form acquiring lexical analysis. Collected data in this paper are the online news, Thai language, in a domain of interest that contains a large number of words.

As illustrated in TABLE II, we divide this phase into five steps. We will use the following Thai text as an example for running through.

Thai: [สำนักข่าวซีเอ็นเอ็นรายงานในวันที่ 2 ก.ค. 2563 ว่าจะจัดงานแต่งงาน
 ดังกล่าวจัดขึ้นที่เมืองปาลังกันชะ]
 /sǎm.nák kʰà:o si: ?en ?en ra:i-ŋa:n nai van tʰí: sǎ:ŋ ko:-kʰɔ:
 sǎ:ŋ-hâ:-hòk-sǎ:m vâ: ŋa:n tǎŋ-ŋa:n eət kʰû: tʰí: muəŋ
 pa:-li:-kan-eʰa?/

English: ‘CNN News Agency reported on July 2, 2020 that the wedding was held in Palikancha.’

Step 3.1) Thai Word Segmentation:

This step is to tokenize a stream of text into words. *Thai language tokenization* utilized the Bidirectional deep learning of context representation for joint word segmentation and POS tagging (Boonkwan & Supnithi,

TABLE III
EXCERPT OF A CODEBOOK

| Potential Term | Concept | Domain Knowledge |
|--|---|------------------|
| รับผิดชอบต่อสังคม Social responsibility | ความรับผิดชอบต่อสังคม Social responsibility | Social |
| ประชาธิปไตย Democracy | ปฏิวัติประชาธิปไตย Democratic revolution | Politic |
| จุดยิงลูกโทษ Penalty shootout | จุดโทษ Penalty | Sport |
| คลั่งหดตัว Deflationary | นโยบายการคลังหดตัว Contractionary fiscal policy | Economic |
| อนุรักษ์ Conservation | อนุรักษ์พลังงาน Energy conservation | Environment |
| นครประวัติศาสตร์ Historic town | ประวัติศาสตร์ History | Culture |
| บูรณาการ Integration | สอนแบบบูรณาการ Integrate Curriculum | Education |
| บริหารความเสี่ยง Risk management | กองทุนบริหารความเสี่ยง Hedge fund | Finance |

G. Phase 7: Visualization of co-occurrence networks

To manifest a multidisciplinary relation in sources of knowledge, a visualization of co-occurrence network (*Phase 7*) is generated. The generated network is utilized in analytical processes concerning the semantic meaning of cross-disciplinary concepts in news contexts.

In this phase, the co-occurrence network can be calculated by using the following terms: cross-domain concept name, adjacent concepts, incident edges, and domain knowledge (Takhom et al., 2020). We compute the edge score by equation (1).

$$cov(d_1, d_2) = \sum_{(d_1, v), (d_2, v) \in D} W(v_1, v_2) \quad (1)$$

where W is a function that maps each edge, D is a relation of each vertex and its corresponding domain, a concept name v is said to be *cross-domain* if there exist (v, d_1) and (v, d_2) in D . Two cross-domain concept names v_1 and v_2 are said to be *adjacent* if there exists an edge $(v_1, v_2) \in E$. Two edges $e_1 = (v_1, v'_1)$ and $e_2 = (v_2, v'_2)$ are said to be *cross-domain incident* if $v'_1 = v_2$, $(v'_1, d_1) \in D$, $(v_2, d_2) \in D$ and $d_1 \neq d_2$. We define the coverage score of two distinct domains d_1 and d_2 , denoted by $cov(d_1, d_2)$

IV. EXPERIMENT RESULTS AND DISCUSSION

A. Dataset

Thai Newspapers Summarization Project was organized by Thailand Ministry of Higher Education, Science, Research and Innovation (MHESI) during August 1, 2020 to October 30, 2020. This project aimed to summarize news contents and annotate domain knowledge.

157 skilled volunteers, Thai native-speakers, who were unemployed during the COVID-19 pandemic, read the collected online news. Afterwards, they manually summarized and carefully annotated into eight news-domains: politic and economic, social and sport, education and culture, environment and finance.

B. Results and Discussion

As a result, 4,513 summarized news, from various online-sources during August to September 2020, were retrieved and preprocessed with the aforementioned NLP steps. The resultant dataset consists of 21,153 segmented words. Consequently, 574,001 pairs of bigram and frequency distribution were extracted.

Next, we visualize the knowledge graph of network text analysis. In Fig. 4(a), there are eight domains of knowledge, where each of which is represented by different colors. The color-mapping table for each domain is displayed in Fig 3. We observe that keywords and key phrases are classified into domain-specific knowledge networks. Some terms are used in multiple domains, e.g. 'โจร' /tɕo:n/ 'thief' is used in three domains: social, economics, and environment. Some terms are domain-specific, e.g. 'แม่น้ำเจ้าพระยา' /mâi-nâ:m-tɕâo-phâ-ra:ja:/ 'Chaopraya River' falls into the environment domain. By discerning domain-specific terms from the common ones, it is now much easier to visually identify the domains of knowledge and emphasize niche terms in the text.

Note that the extracted knowledge domains correspond to the theory of FrameNet (Fillmore, 1985, 2008; Geeraerts, 2010). Here, a domain of knowledge is recalled once specific keywords and key phrases, aka. *evoking words*, are used. In this paper, we use Thai FrameNet (Leenoi et al., 2010) as a reference. As shown in Fig 4(b), 'ฝาก' /fâ:k/ 'deposit', 'โอน' /ɔ:n/ 'transfer' and 'เงิน' /ŋɛ:n/ 'money' belong to the finance domain. On the other hand, 'อ่างเก็บน้ำ' /ʔâ:n̩ kɛ̀p ná:m/ 'reservoir', 'ระบาย' /raʔ-ba:i/ 'drain', 'ท่วม' /tʰu:m/ 'flood' and 'เขื่อน' /kʰu:n/ 'dam' belong to the environment domain.

As a byproduct, we also discover *conceptual metaphors* (Lakoff & Johnson, 2008), the understanding of one domain in terms of another, which are used unconsciously in Thai. For example, we revealed that the conceptual metaphor of [MONEY IS LIQUID], the understanding of money being flowable, exists via the following evidence: 'ไหล' /lâ:i/ 'flow', 'กระแสน' /kraʔ-sǎ:/ 'stream', or 'ละลาย' /laʔ-la:j/ 'melt' are words used in water domain, a subclass of the environment domain, but also used in the fiscal and financial domain as a subclass of the economic domain.

V. CONCLUSION

This paper presents an approach of network analysis for extracting knowledge through question and Thai newspapers contexts by employing the network-text analysis method.

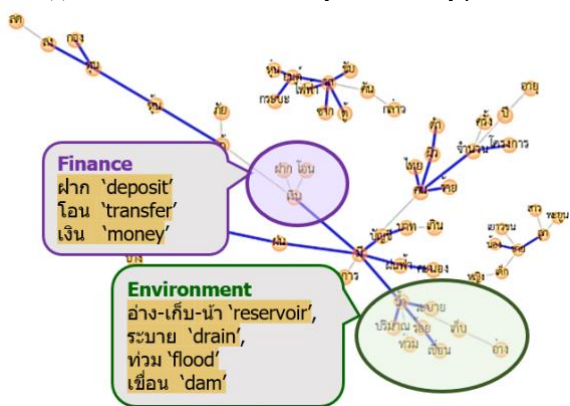
The key contributions are in the following. Firstly, we discovered potential terminologies and their relations in the context of the newspaper, and analyzed the domain concepts, also. Secondly, the network analysis approach represents multidisciplinary knowledge and found the codebook can transpose misunderstandable terminologies to domain concepts. Finally, the experimental results were interpreted and discussed the result causes of miscommunication.

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(a) Co-occurrence network of keywords and key phrases



(b) Multidisciplinary in knowledge graph

Fig. 4 Excerpt of a generated co-occurrence network of multidisciplinary.

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